



HP LaserJet Pro M402dn (C5F94A)

Overview



A quick, capable printer with robust security and innovative toner for more pages.[2]

Printing performance and robust security built for how you work. This capable printer finishes jobs faster and delivers comprehensive security to guard against threats.[1] Original HP Toner cartridges with JetIntelligence give you more pages.[2]

Fast printing. Strong protection.

Grab pages and go—without waiting around. This printer wakes up and prints faster than the competition.[1]

Help save energy and easily manage tasks

Help save energy with HP Auto-On/Auto-Off Technology.[3]

More. Pages, Performance, and Protection.

Get the most prints for your money—with Original HP High Yield Black Toner cartridges with JetIntelligence.[2]

Stay connected with easy mobile printing options

Easily print from a variety of smartphones and tablets—generally no setup or apps required.[6]

Features



Fast wake-up and print^[10]



Fast two-sided printing^[11]



Optional high-yield cartridge^[12]

Compact size



Optional job storage^[13]



Low energy use

[1] Based on HP internal testing of top three leading competitors' first page out from Sleep mode and duplex print speed completed 8/2015. Subject to device settings. Actual results may vary. For details see <http://www.hp.com/go/Ljclaims>. Automatic two-sided printing not available for the HP LaserJet Pro M402n.

[2] Based on cartridge yields for HP 80X compared with HP 26X Original HP LaserJet Toner Cartridges. For more information, see <http://www.hp.com/go/learnaboutsupplies>

[3] HP Auto-On/Auto-Off Technology capabilities subject to printer and settings; May require a firmware upgrade.

[6] Wireless operations are compatible with 2.4 GHz operations only. App or software and HP ePrint account registration may also be required. Some features require purchase of an optional accessory. Learn more at <http://www.hp.com/go/mobileprinting>

[10] Measured using ISO/IEC 17629. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

[11] Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

[12] Declared yield based on ISO/IEC 19798 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details see <http://www.hp.com/go/learnaboutsupplies>.

[13] Requires purchase of separate USB flash drive with at least 16 GB capacity

Specifications

Print Resolution Technologies	HP FastRes 1200, HP ProRes 1200, 600 dpi
Print quality black (best)	HP FastRes 1200
Print speed black (ISO, A4)	Up to 38 ppm
Print speed black (ISO, letter)	Up to 40 ppm
Print speed	Print speed up to 38 ppm (black)
Functions	Print
Duplex printing	Automatic(standard)
Duty cycle (monthly, A4)	Up to 80,000 pages
Duty cycle (monthly, letter)	Up to 80,000 pages ^[6]
Printer smart software features	Auto-duplex printing, N-up printing, collation, HP ePrint, Apple AirPrint™, Google Cloud, Print Mopria-certified, Instant-on Technology, HP Auto-On/Auto-Off technology, JetIntelligence Cartridge Technology, Job Storage with PIN printing ^[3]
Energy savings feature technology	HP Auto-On/Auto-Off Technology
Replacement cartridges	HP 26A Black LaserJet Toner Cartridge (~3100 pages), CF226A; HP 26X Black LaserJet Toner Cartridge (~9000 pages), CF226X ^[1]
Supplies feature	HP JetIntelligence Cartridge
Connectivity, standard	1 Hi-Speed USB 2.0; 1 Host USB; 1 Gigabit Ethernet 10/100/1000T network
Network capabilities	Yes, via built-in 10/100/1000Base-TX Ethernet, Gigabit; Auto-crossover Ethernet; Authentication via 802.1X
Wireless capability	No
Mobile printing capability	HP ePrint; Apple AirPrint™; Mopria™-certified; Google Cloud Print 2.0; Mobile Apps
Network protocols, supported	TCP/IP, IPv4, IPv6; Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, HP ePrint, Apple AirPrint™, Google Cloud Print 2.0, Mopria, FTP Print, IPP Print; Discovery: SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management; management: SNMPv1, SNMPv2, SNMPv3, HTTP/HTTPS, Syslog, FTP FW Download
Software included	For Windows 7: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), HP Update, HP Device Toolbox, HP Printer Status and Alerts, HP Product Improvement Study, Reconfigure your HP Device; Warranty and Legal Guide, User Guide; For Windows 8+: HP Software Installer/Uninstaller, HP PCL-6 Printer Driver, HP Device Experience (DXP), Warranty and Legal Guide, User Guide, Reconfigure your HP Device; For Windows XP, Windows Vista and associated servers: HP Software Installer/Uninstaller, HP PCL.6 Printer Driver, Warranty and Legal Guide, User Guide; For Mac OS: Welcome Screen (Directs users to http://www.HP.com or OS App Source for LaserJet Software)

Compatible Operating Systems

Windows OS compatible with In-Box Driver: Windows XP SP3 all 32-bit editions (XP Home, XP Pro, etc), Windows Vista all 32-bit editions (Home Basic, Premium, Professional, etc.), Windows 7 all 32 & 64-bit editions, Windows 8/8.1 all 32 & 64-bit editions (excluding RT OS for Tablets), Windows 10 all 32 & 64-bit editions (excluding RT OS for Tablets); Windows OS compatible with Universal Print Driver (From HP.com): Windows XP SP3 32 & 64-bit editions (XP Home, XP Pro, etc.), Windows Vista all 32 & 64-bit editions (Home Basic, Premium, Professional, etc), Windows 7 all 32 & 64-bit editions, Windows 8/8.1 all 32 & 64-bit editions (excluding RT OS for Tablets), Windows 10 all 32 & 64-bit editions (excluding RT OS for Tablets); Mac OS (HP Print Drivers available from HP.com and Apple Store): OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite; Mobile OS (In-OS drivers): iOS, Android, Windows 8/8.1/10 RT; Linux OS (In-OS HPLIP); Auto install: BOSS (3.0, 5.0), DEBIAN (6.0, 6.0.1, 6.0.2, 6.0.3, 6.0.4, 6.0.5, 6.0.6, 6.0.7, 6.0.8, 6.0.9, 6.0.10, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6), FEDORA (17, 18, 19, 20), LINUX MINT (13, 14, 15, 16, 17), SUSE LINUX (12.2, 12.3, 13.1), UBUNTU (10.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10); Manual install: MANDRIVA LINUX (2010.0, 2011.0), MEPIS (6.0, 6.5, 7.0, 8.0), PCLINUXOS (2006.0, 2006, 2007.0, 2007, 2008.0, 2008, 2009.0, 2009), RED HAT (8.0, 9.0), RED HAT ENTERPRISE LINUX (5.0, 6.0, 7.0), SLACKWARE LINUX (9.0, 9.1, 10.0, 10.1, 10.2, 11, 12, 12.1), GOS (8.04.1), IGOS (1.0), LINPUS LINUX(9.4, 9.5), LINUX FROM SCRATCH (6); Other OS: UNIX^[9]

Sustainable impact specifications	Mercury free
Energy star certified	Yes
Ecolabels	ENERGY STAR® qualified; EPEAT® Silver, Taiwan Green Mark
Display area (imperial)	1.79 x 0.53 in
Display area (metric)	4.55 x 1.35 cm
Display	2-line backlit LCD graphic display
Minimum dimensions (W x D x H)	381 x 357 x 216 mm
Minimum dimensions (W x D x H)	15 x 14.06 x 8.5 in
Weight	8.58 kg ^[10]
Weight	18.92 lb
Power consumption	591 watts (Active Printing), 6.1 watts (Ready), 2.8 watts (Sleep), 0.6 watts (Auto-On/Auto-Off, via USB connectivity), 0.1 watts (Shutdown or Off) ^[14]
Power supply type	Internal (built-in) power supply
What's in the box	HP LaserJet Pro M402dn; Preinstalled HP 26A Black LaserJet Toner Cartridge (~3100 pages); Getting Started Guide; Setup Poster; Support Flyer; Warranty Guide; Printer documentation and software on CD-ROM; Power cord ^[1]
Manufacturer Warranty	One-year warranty, return to HP Authorized Service Provider

Additional specifications

Accessories	HP LaserJet 550-sheet Feeder/Tray D9P29A; HP v222w 16GB Mini USB Drive POR81AA
Acoustic power emissions (active, printing)	6.8 B(A)
Acoustic power emissions (ready)	Inaudible
Acoustic pressure emissions bystander (active, printing)	54 dB(A)
Acoustic pressure emissions bystander (ready)	Inaudible
Additional information about HP	http://www.hp.com
Additional information about HP in the countries	hp.com
Automatic paper sensor	No
Best technical electricity consumption (TEC)	1.47 kWh/Week ^[16]
Blue Angel (sleep mode)	1.23 watts
Bottom margin (A4)	5 mm
Business filter	cMPS
Cable included	No, please purchase USB cable separately
Cartons per layer	9

Compatible Network Operating Systems

Windows OS compatible with In-Box Driver: Windows Server 2003/2003 R2 32-bit (SP1/SP2) Standard/Enterprise (+ Cluster & Terminal Services), Windows Server 2008 32/64-bit (SP2) Standard/Enterprise (+ Cluster & Terminal Services), Windows Server 2008 R2 64-bit (SP1) Standard/Enterprise (+ Cluster & Terminal Services); Windows OS compatible with Universal Print Driver (UPD) or Product-Specific drivers from HP.com: Windows Server 2003/2003 R2 32-/64-bit (SP1/SP2) Standard/Enterprise/Datacenter (+ Cluster & Terminal Services), Windows Server 2008/2008 R2 32-/64-bit (SP1/SP2) Standard/Enterprise/Datacenter (+ Cluster & Terminal Services), Windows Server 2012/2012 R2 64-bit Standard/Foundation/Essentials/Datacenter (+ Cluster & Terminal Services); MS Windows Server 2012 R2 Terminal Services: Citrix XenApp 7.5, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2012 Terminal Services: Citrix XenApp 7.5, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2008 R2 SP1 Terminal Services: Citrix XenApp 6.0, Citrix XenApp 6.5, Citrix XenApp 7.5, Citrix XenDesktop 5.6, Citrix XenDesktop 7.0, Citrix XenDesktop 7.5; MS Windows Server 2008 R2 Terminal Services: Citrix XenApp 6.0, Citrix XenApp 6.5, Citrix XenDesktop 5.6; MS Windows Server 2008 Terminal Services: Citrix XenApp 5.0, Citrix XenApp 5.0 Feature Pack 2 & 3; MS Windows Server 2003 Terminal Services: Citrix Presentation Server(TM) 4.5, Citrix Presentation Server 4.0; MS Windows Server 2003 Terminal Services: Citrix Presentation Server 4.5, Citrix Presentation Server 4.0, Citrix MetaFrame® Presentation Server, 3.0, Citrix MetaFrame XP Presentation Server (Feature Release 1, 2, and 3); Novell Servers (<http://www.novell.com/iprint>): Novell Open Enterprise Server 11/SP1 /SP2, Novell Open Enterprise Server 2 for Linux; NetWare 6.5/SP8; Novell Clients (<http://www.novell.com/iprint>): Novell iPrint Client v5.4 for Vista & Win7 & Win8 (32-bit, 64-bit), Novell iPrint Client v5.4 for WinXP (32-bit, 64-bit)

Component type

Printer

Control panel

2-line backlit LCD graphic display; Buttons (OK, Menu, Cancel, Back); LED indicator lights (Attention, Ready)

Count of layers in pallet

5

Country of origin

Made in Philippines; Japan (C5F94A#201); Brazil (C5F94A#696, #697, #AC8)

Datasheet photo 1

Publication photos/M402n.jpg

Datasheet publication number

c04730667

Downloadable software

From 123.hp.com: HP Easy Start (Guided Software Install for Windows and Mac); From HP.com for Windows OS: Full-solution software and drivers (Same solution as ""Software Included""), HP PCL 6 print driver only (No installer, for ""Add Printer"" installs), HP PCL 6 print driver with installer, Product Documentation and Support; From HP.com for Mac OS: Full-solution software and drivers; For Mobile OS: See ""HP Mobile Printing"" (<http://www8.hp.com/us/en/ads/mobility/overview.html>); From In-OS app stores: Gotham (HP AiO Remote for Win 8), HP recommended printer drivers and software; From HP.com for printer administrators; Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Universal Print Drivers (PCL 6, PCL 5 & PS for Windows); HP ePrint Software (ePrint Mobile Driver for Windows); Linux/Unix Print Drivers; SAP (PCL 5 and PS Print Drivers); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center; HP Driver Configuration Utility

Driver updates

Latest supported operating systems and Print drivers available at <http://www.hp.com/support/ljM402>

Electromagnetic compatibility

CISPR 22:2008/EN 55022:2010 - (Class B1), EN 61000-3-2:2006 +A1:2009 +A2:2009, EN 61000-3-3:2008, EN 55024:2010, FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 5; GB9254-2008, GB17625.1-2012

Engine life	100000
Envelope Feeder	No
Finished output handling	Sheetfed
First page out black (A4, ready)	As fast as 5.7 sec
First page out black (A4, sleep)	As fast as 8.1 sec
First page out black (letter, ready)	As fast as 5.6 sec
First page out black (letter, sleep)	As fast as 8.0 sec
Fonts and typefaces	84 scalable TrueType fonts
HP ePrint capability	Yes
Input capacity	Up to 350 sheets (Tray 1: up to 100 sheets; Tray 2: up to 250 sheets)
Internal Storage	None
Left margin (A4)	4 mm
Mac compatible	Yes
Maximum Memory	128MB DRAM
Maximum dimensions (W x D x H)	15 x 25 x 9.5 in
Maximum dimensions (W x D x H)	381 x 634 x 241 mm
Maximum input capacity (sheets)	Up to 900 sheets
Maximum output capacity (sheets)	Up to 150 sheets
Media size, tray 1	A4; A5; A6; B5 (JIS); Oficio; Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; B6 (JIS)
Media size, tray 2	A4; A5; A6; B5 (JIS); Oficio; Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; B6 (JIS)
Media size, tray 3	A4; A5; A6; B5 (JIS); Oficio; Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; B6 (JIS)
Media sizes supported	Tray 1: A4, A5, A6, B5 (JIS), Oficio, Oficio (216 x 340 mm), 16K (195 x 270 mm), 16K (184 x 260 mm), 16K (197 x 273 mm), Japanese Postcard, Double Japan Postcard Rotated, Envelope B5, Envelope C5, Envelope DL, Custom Size, A5-R, B6 (JIS); Tray 2 & Tray 3: A4, A5, A6, B5 (JIS), Oficio, Oficio (216 x 340 mm), 16K (195 x 270 mm), 16K (184 x 260 mm), 16K (197 x 273 mm), Custom Size, A5-R, B6 (JIS)
Media sizes supported	Tray 1: Letter, Legal, Executive, Envelope #10, Envelope Monarch, Custom size 4 x 6 in, 5 x 8 in, 10 x 15 in statement; Tray 2 & Tray 3: Letter, Legal, Executive, Custom Size, 5 x 8 in, statement
Media sizes supported, key	10 x 15 cm; A4; Envelopes
Media sizes supported, key	4 x 6 in; Letter; Legal; Envelopes
Media sizes, custom	Tray 1: 76.2 x 127 to 215.9 x 355.6 mm; Tray 2, 3: 104.9 x 148.59 to 215.9 x 355.6 mm
Media sizes, custom	Tray 1: 3 x 5 to 8.5 x 14 in; Tray 2 and 3: 4.13 x 5.85 to 8.5 x 14 in

Media type and capacity, tray 1	Sheets: 100; envelopes: 10
Media type and capacity, tray 2	Sheets: 250
Media type and capacity, tray 3	Sheets: 550
Media types	Paper (plain, EcoFFICIENT, light, heavy, bond, colored, letterhead, preprinted, prepunched, recycled, rough); envelopes; labels; transparencies
Media weight (tray 1)	60 to 175 g/m ²
Media weight (tray 2)	60 to 120 g/m ²
Media weight (tray 3)	60 to 120 g/m ² (optional 550-sheet tray)
Media weight, supported	Tray 1: 60 to 175 g/m ² ; Tray 2, Optional 550-sheet Tray 3: 60 to 120 g/m ²
Media weight, supported	Tray 1: 16 to 46.6 lb; Tray 2 and Optional 550-sheet Tray 3: 16 to 32 lb
Memory	128MB DRAM
Minimum System Requirements	Windows 10 (32-bit/64-bit), Windows 8.1 (32-bit/64-bit), Windows 8 (32-bit/64-bit), Windows 7 (32-bit/64-bit): 1 GHz processor, 1 GB RAM (32-bit) or 2 GB RAM (64-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or Network port; Windows Vista (32-bit): 1 GHz 32-bit (x86) processor, 1 GB RAM (32-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or Network port; Windows XP (32-bit) SP2: Pentium 233 MHz processor, 512 MB RAM 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or Network port; Windows Server 2003 (32-bit) (SP1 or greater), Windows Server 2003 R2 (32-bit), Windows Server 2008 (32-bit) (SP1 or greater): 1 GHz 32-bit (x86) processor, 1 GB RAM (32-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or Network port; Windows Server 2008 (64-bit) (SP1 or greater), Windows Server 2008 R2 (64-bit), Windows Server 2008 R2 (64-bit) (SP1): 1 GHz 64-bit (x64) processor, 2 GB RAM (64-bit), 400 MB available hard disk space, CD/DVD-ROM or Internet, USB or Network port
Minimum System Requirements for Macintosh	OS X 10.8 Mountain Lion; OS X 10.9 Mavericks; OS X 10.10 Yosemite; Internet; USB; 1 GB available hard disk space; OS compatible hardware (For OS hardware requirements see http://www.apple.com)
Network ready	Standard (built-in Gigabit Ethernet)
Non-Operating Humidity Range	10 to 90% RH
Number of print cartridges	1 (black)
Number of users	3-10 Users
Operating humidity range	10 to 80% RH
Operating temperature range	59 to 90.5°F
Operating temperature range	15 to 32.5°C
Orderable product number	C5F94A#201, C5F94A#696, C5F94A#697, C5F94A#AB0, C5F94A#ABT, C5F94A#ABY, C5F94A#AC8, C5F94A#ACQ, C5F94A#B19, C5F94A#BAZ, C5F94A#BBU, C5F94A#BGJ, C5F94A#BGM
Output capacity	Up to 150 sheets
Package dimensions (W x D x H)	443 x 274 x 464 mm
Package dimensions (W x D x H)	17.44 x 10.78 x 18.26 in
Package weight	11.36 kg

Package weight	24.9 lb
Pallet dimensions	47.24 x 39.37 x 97.44 in
Pallet dimensions (W x D x H)	1200 x 1000 x 2475 mm
Pallet weight	533.9 kg
Pallet weight	1174.5 lb
Paper handling input, optional	Optional third 550-sheet tray
Paper handling input, standard	100-sheet multipurpose Tray 1, 250-sheet input Tray 2
Paper handling output, standard	150-sheet output bin
Paper trays, maximum	3
Paper trays, standard	2
Photo (product photo, jpg, 190x170)	Printers and Multifunction/C5F94A_190x170.jpg
Photo (product photo, jpg, 400x400)	Printers and Multifunction/C5F94A_400x400.jpg
Ports	1 Hi-Speed USB 2.0; 1 Host USB; 1 Gigabit Ethernet 10/100/1000T network
Post warranty repair & maintenance	http://h10025.www1.hp.com/ewfrf/wc/welInput?cc=us&destPage=welInput&lc=en&tmp_docname=
Power	110-volt input voltage: 110 to 127 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz) (Not dual voltage, power supply varies by part number with #option code identifier)
Print Technology	Laser
Print colors	No
Print languages	HP PCL 5, HP PCL 6, HP postscript level 3 emulation, direct PDF (v 1.7) printing, URF, PCLM, PWG
Print quality black (normal)	HP FastRes 1200
Print resolution black (fine lines)	Up to 1200 x 1200 dpi
Print speed black (Landscape, A5)	Up to 63 ppm
Print speed black (Portrait, A5)	Up to 14 ppm
Print speed duplex (A4)	Up to 30 ipm
Print speed duplex (letter)	Up to 32 ipm
Print speed footnote number (A5)	[13]
Print technology	Laser
Printer Management	Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center; HP Utility (Mac); HP Device Toolbox
Printer black pages (MPV black)	600
Processor speed	1200 MHz

Product logos	Energy Star; Blue Angel; EPEAT Gold ; USB;
Product long name specifications	HP LaserJet Pro M402dn - Up to 40 ppm (letter) and 38 ppm (A4); auto-duplex printing; 2-line LCD; Up to 80,000 pages per month duty cycle; 750-4000 recommended monthly page volume; Network
Quantity per pallet	45
RMN number	SHNGC-1400-00
Recommended media weight (duplex)	60 to 120 g/m ²
Recommended media weight (duplex)	16 to 32 lb
Recommended monthly page volume	750 to 4000 ^[7]
Recommended operating humidity range	30 to 70% RH
Recommended operating temperature range	17.5 to 25°C
Recommended operating temperature range	63.5 to 77°F
Replacement product number	CF278A, CF399A
Right margin (A4)	4 mm
Safety	IEC 60950-1:2005 +A1:2009+A2:2013/EN 60950-1:2006 +A11:2009+A1:2010+A12:2011+A2:2013; IEC 60825-1:2007/EN 60825-1:2007 (Class 1 Laser/LED Product); IEC 62479: 2010/EN 62479: 2010; GB4943-2011
Security management	Embedded Web Server: password-protection, secure browsing via SSL/TLS; Network: enable/disable network ports and features, SNMPv1 & SNMPv2 community password change; HP ePrint: HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication; Firewall and ACL; SNMPv3, 802.1X, Secure Boot
Service & support options	Free telephone support for basic setup, installation, and troubleshooting in North America, Europe, and Asia Pacific during warranty; Optional HP Supportpack for 4-hour response during standard business hours; Optional HP Supportpack for 24 hours a day, 7 days a week; Optional HP Supportpack for Comprehensive Technical Support
Standard input capacity (envelopes)	Up to 10
Standard media sizes (duplex)	Letter; Legal; Oficio (8.5 x 13 in); A4
Standard media sizes (duplex, imperial)	Letter; Legal; Oficio (8.5 x 13 in); A4
Standard output capacity (envelopes)	Up to 10 envelopes
Standard output capacity (transparencies)	Up to 75 sheets
Storage	Optional Job storage via external rear host USB port (Minimum 16 GB) ^[3]

Storage device and direct print support	Storage devices not supported
Storage temperature range	-4 to 104°F
Storage temperature range	-20 to 40°C
Sub-brand name	LaserJet Pro
SureSupply supported	Yes
Target user and print volume	For teams up to 10 users; Prints up to 4,000 pages/month
Tariff numbers	8443321090
Technical support information	http://www.hp.com/support/ljM402
Technology logo, print 1	Publication logos/AMS_Windows8_compatible_hp_blue.jpg
Technology logo, print 2	Publication logos/AMS_windows_10.jpg
Technology logo, print 3	Publication logos/AMS_USB_hi speed.jpg
Technology logo, print 4	Publication logos/AMS_mac_hires.jpg
Technology logo, print 5	Publication logos/AMS_hp_eprint.jpg
Technology logo, print 6	Publication logos/AMS_AirPrint.jpg
Technology logo, print 7	Publication logos/AMS_Mopria.jpg
Top key features	Two-sided printing
Top margin (A4)	5 mm
Typical electricity consumption (TEC) number	1.54 kWh/Week (Energy Star); 1.40 kWh/Week (Blue Angel) ^[15]
UNSPSC code	43212105
UPC number	(201) 888793328750; (BGJ) 888793328767
Web address for additional information	Solutions: http://www.hp.com/go/gsc ; Fonts and IPDS Emulation: http://www.hp.com/go/laserjetfonts ; Services: http://www.hp.com/services/printer ; Paper: http://www.hp.com/go/paper

[1] Declared yield value in accordance with ISO/IEC 19752. Actual yields vary considerably based on images printed and other factors. For more information, visit <http://www.hp.com/go/learnaboutsupplies>

[3] Job Storage feature requires a purchase of separate USB flash drive with a minimum of 16 GB capacity.

[6] Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.

[7] HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.

[9] Not all "Compatible Operating Systems" are supported with inbox software; Full solution software available only for Windows 7 and newer; Legacy Windows Operating Systems (XP, Vista, and equivalent servers) get print drivers only; Windows RT OS for Tablets (32-bit & 64-bit) uses a simplified HP print driver built into the RT OS; UNIX Modelscripts are available on HP.com (Modelscripts are printer drivers for UNIX operating systems); Linux systems use in-OS HPLIP software; HP Software for Mac is no longer included on the CD, but can be downloaded from <http://www.hp.com> - the Mac driver and Mac Utility are installed for Mac operating systems.

[10] With 26A cartridge

[14] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.

[15] Typical Electricity Consumption (TEC) rating represents the typical electricity consumed by a product during 1 week, measured in kilowatt-hours (kWh).

[16] Best Typical Electricity Consumption (TEC) rating represents the typical electricity consumed by a product during 1 week, measured in kilowatt-hours (kWh). For Best TEC, the product configuration is set with Wi-Fi disabled and with 1 minute sleep delay.

Services

HP Care Pack Services

★ : Recommended

Imaging and Printing Hardware Support Onsite Svc

HP 1 year Post Warranty Next Business Day LaserJet M402 Hardware Support	U8TM7PE ★
HP 1 year Post Warranty Next Business Day LaserJet M402 Hardware Support	U8TM7PE
HP 1 year Renewal Print At Your Service Next Business Day Service for LaserJet M402	U9PU4PE

Imaging and Printing Commercial Care Pack Services

HP Installation Service with network configuration for Personal Scanner and Printer (1 unit)	U9JT1E ★
HP 1 year Post Warranty Next Business Day Exchange LaserJet M402 Service	U8TM8PE
HP 1 year Print At Your Service Supplies Renewal up to 3500 pages per month LaserJet Service	UC6T9PE
HP 1 year Print At Your Service Supplies Renewal up to 500 pages per month LaserJet Service	UC6T6PE
HP 1y Renewal Subscription Supply Svc for LaserJet (up to 1000 pages per month)	U9PW2PE
HP 1y Renewal Subscription Supply Svc for LaserJet (up to 2000 pages per month)	U9PW5PE
HP Print Carbon Neutral Certification Service	U34Y1E

Accessories

Paper Handling

★ : Recommended

Input Trays

HP LaserJet Pro 550-sheet Feeder Tray

D9P29A ★

Fonts

Barcodes

HP BarCodes and More Font Card

HG281PS

HP Scalable Barcode Font Set Card

HG282PS

MICR

HP MICR Font Card

HG283PS

PC Drives and Storage

USB Flash Drives

HP v222w 16GB Mini USB Drive

P0R81AA

Ink/Toner/Paper/Printer Supplies

HP Laser Toner Cartridges and Kits

★ : Recommended

HP Black and White Laser Toner Printer Cartridges

HP 26A 2-pack Black Original LaserJet Toner Cartridges	CF226AD1
HP 26A Black Original LaserJet Toner Cartridge	CF226A
HP 26X 2-pack High Yield Black Original LaserJet Toner Cartridges	CF226XD
HP 26X High Yield Black Original LaserJet Toner Cartridge	CF226X
HP 26X High Yield Black Original LaserJet Toner Cartridge	CF226XK

HP Paper for Multiple Uses

HP Multi-use Everyday Paper

HP All-in-One Printing Paper-250 sht/A4/210 x 297 mm	CHP712
HP All-in-One Printing Paper-500 sht/A4/210 x 297 mm	CHP710
HP Copy Paper 80 gsm-500 sht/A4/210 x 297 mm	CHP910
HP Hi White Everyday Paper-5 reams/A4/210 x 297 mm	Q2400A
HP Hi White Everyday Paper-5 reams/Letter/8.5 x 11 in	Q2398A
HP Home and Office Paper-500 sht/A4/210 x 297 mm	CHP150
HP Office Paper-10 reams/3-hole punched/Letter/8.5 x 11 in	HPC3HP
HP Office Paper-10 reams/Letter/8.5 x 11 in	HPC8511
HP Office Paper-2500 sht/A4/210 x 297 mm	CHP113
HP Office Paper-500 sht/A4/210 x 297 mm	CHP110
HP Office Quickpack-2500 sht/Letter/8.5 x 11 in	HP2500S
HP Premium Choice Paper-500 sht/A4/210 X 297 mm	CHP812
HP Printing Paper 90 gsm-500 sht/A4/210 x 297 mm	CHP235
HP Printing Paper-2500 sht/A4/210 x 297 mm	CHP215
HP Printing Paper-500 sht/A4/210 x 297 mm	CHP210

HP Multipurpose Paper

HP Multipurpose Paper-10 reams/3-hole punched/Letter/8.5 x 11 in	HPM113H
HP Multipurpose Paper-5 reams/Letter/8.5 x 11 in	HPM115R
HP Multipurpose Paper-5 reams/Letter/8.5 x 11 in	HPM115RC
HP Multipurpose Paper-500 sht/A4/210 x 297 mm	CHP225
HP Multipurpose Paper-500 sht/Letter/8.5 x 11 in	HPM1120

HP Recycled Paper

HP Recycled Paper 80 gsm-500 sht/A4/210 x 297 mm	CHP830
HP Recycled Paper-10 reams/Letter/8.5 x 11 in	HPE1120

HP Business Papers

HP Business Papers for laser

HP Enhanced Business Paper, Glossy, 150 g/m2, A4 (210 x 297 mm), 150 sheets	CG965A
HP Enhanced Business Paper, Glossy, 40 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	Q6611A
HP Enhanced Business Paper, Matte, 40 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	Q6543A
HP Enhanced Tri-Fold Business Paper, Glossy, 40 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	Q6612A
HP Everyday Business Paper, Glossy, 32 lb, 11 x 17 in. (279 x 432 mm), 150 sheets	4WN07A
HP Everyday Business Paper, Glossy, 32 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	4WN08A
HP Professional Business Paper, Glossy, 52 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	4WN10A
HP Professional Business Paper, Matte, 52 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	4WN05A

HP Home & Office Papers

HP Home & Office Papers for laser and inkjet

HP MultiPurpose20TM, 20 lb, 8.5 x 11 in. (216 x 279 mm), 500 sheets	HPM1120R
HP MultiPurpose20TM, 20 lb, 8.5 x 14 in. (216 x 356 mm), 500 sheets	HPM1420
HP MultiPurpose20TM, 20 lb, 8.5 x 14 in. (216 x 356 mm), 500 sheets	HPM1420P
HP Premium24(R), 24 lb, 8.5 x 11 in. (216 x 279 mm), 500 sheets	HPJ1124P

HP Paper Designed for Laser Printers

HP Laser Everyday Paper

HP Premium Choice LaserJet Paper-500 sht/Letter/8.5 x 11 in	HPU1132P
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Solutions

HP Document and Workflow Solutions

★ : Recommended

JetAdvantage Print Management

HP Universal Print Driver	HPUNIVPRNTDRV
HP Web Jetadmin	HPWEBJETADMIN

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