



Overview

The HP LaserJet Pro M404 printer--focus your time where it's most effective-growing your business

Winning in business means working smarter. The HP LaserJet Pro M404 printer is designed to let you focus your time where it's most effective-helping to grow your business and staying ahead of the competition.

Built to keep you—and your business moving forward

Help decrease the amount of paper used in the office by printing on both sides of the page.[12]

Best -in-class security-detect and stop attacks[5]

A suite of embedded security features help protect your printer from being an entry point for attacks.[5]

Simply designed to uncomplicate your day

Set up this printer fast and easily manage device settings to help increase overall printing efficiency.

Sustainability is smart business

Avoid frustrating reprints, wasted supplies, and service calls using Original HP toner cartridges.



Enhanced security Energy efficient

[5] Based on HP review of 2019 published security features of competitive in-class printers. Only HP offers a combination of security features that can monitor to detect and automatically stop an attack then self-validate software integrity in a reboot. For a list of printers, visit http://www.hp.com/go/PrintersThatProtect. For more information: http://www.hp.com/go/printersecurityclaims

Specifications

Print Resolution Technologies	HP FastRes1200, HP ProRes1200, Economode	
Print quality black (best)	Fine Lines (1200 x 1200 dpi)	
Print speed black (ISO, A4)	Up to 38 ppm (default) ; Up to 40 ppm (HP High Speed)	
Print speed black (ISO, letter)	Up to 40 ppm (default) ; Up to 42 ppm (HP High Speed)	
Print speed	Prints up to 40/42 ppm (A4/LTR) (HP High Speed)	
Functions	Print	
Duplex printing	Automatic (default)	
Duty cycle (monthly, A4)	Up to 80,000 pages	
Duty cycle (monthly, letter)	Up to 80,000 pages ^[10]	
Printer smart software features	Apple AirPrint™, Mopria certified, Google Cloud Print 2.0, HP ePrint, HP Auto-On/Auto-Off Technology, Job Storage with PIN printing, N-up printing, collation	
Energy savings feature technology	HP Auto-On/Auto-Off Technology; Instant-on Technology	
Replacement cartridges	AMS: For distribution and use in North America and Latin America only: HP 58A Black LaserJet Toner Cartridge (~3,000 pages), CF258A; HP 58X Black LaserJet Toner Cartridge (~10,000 pages), CF258X; EMEA: For distribution and use in Europe, Middle East, Russia, CIS, and Africa only: HP 59A Black LaserJet Toner Cartridge (~3,000 pages), CF259A; HP 59X Black LaserJet Toner Cartridge (~10,000 pages), CF259X; APJ: For distribution and use only in Asia Pacific - excluding China (PRC) and India: HP 76A Black LaserJet Toner Cartridge (~3,000 pages), CF276A; HP 76X Black LaserJet Toner Cartridge (~10,000 pages), CF276X ^[3]	
Supplies feature	HP JetIntelligence Cartridge	
Connectivity, standard	1 Hi-Speed USB 2.0; 1 host USB at rear side; Gigabit Ethernet 10/100/1000BASE-T network; 802.3az(EEE)	
Network capabilities	Built-in 10/100/1000Base-TX Ethernet, Gigabit; Auto-crossover Ethernet; Authentication via 802.1X	
Wireless capability	No	
Mobile printing capability	HP Smart App; HP ePrint; Apple AirPrint™; Google Cloud Print™; Mobile Apps; Mopria™ Certified	
Network protocols, supported	TCP/IP, IPv4, IPv6; Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, HP ePrint, Apple AirPrint™, Google Cloud Print 2.0, Mopria, IPP Print; Discovery: SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management; Management: SNMPv1, SNMPv2, SNMPv3, HTTP/HTTPS, Syslog, FTP FW Download	
Software included	No software solutions are included in the Box, Download software at http://123.hp.com/laserjet or http://hp.com	
Compatible Operating Systems	Windows 11; Windows 10; Windows 8; Windows 7; Windows Client OS; Android; Mobile OS; macOS 10.12 Sierra; macOS 10.14 Mojave	

Sustainable impact specifications	Mercury-free	
Energy star certified	Yes	
Ecolabels	ENERGY STAR [®] qualified; EPEAT [®] Silver; CECP ^[13]	
Blue Angel compliant	Yes, Blue Angel DE-UZ 219—only ensured when using Original HP supplies	
Display area (imperial)	1.79 x 0.53 in	
Display area (metric)	4.55 x 1.35 cm	
Display	2-line backlit LCD graphic display	
Minimum dimensions (W x D x H)	381 x 357 x 216 mm (Without trays and covers not extended)	
Minimum dimensions (W x D x H)	15 x 14.06 x 8.5 in (Without trays and covers not extended)	
Weight	8.56 kg	
Weight	18.87 lb	
Power consumption	495 watts (active printing), 5.5 watts (ready), 0.5 watts (sleep), 0.5 watts (Auto Off/Wake on LAN, enabled at shipment), 0.05 watts (Auto- off/Manual-on), 0.05 (Manual Off) ^[2]	
Power supply type	Internal (built-in) Power Supply	
What's in the box	HP LaserJet Pro M404dn; Preinstalled HP Black LaserJet Toner Cartridge (59A for EMEA, 58A for AMS, 76A for AP, yield ~3,000 pages); Getting Started Guide; Support Flyer; Warranty Guide; Regulatory Flyer; Power cord; USB cable (AP Only) ^[14]	
Manufacturer Warranty	One-year Bench/Depot Repair warranty. Warranty and support options vary by product, country and local legal requirements. Contact your Contractual Vendor or go to hp.com/support to learn about HP award winning service and support options in your region. (wty code 4E; wty ID A033)	

Additional specifications

Accessories	D9P29A HP LaserJet 550-sheet Feeder Tray; P0R81AA HP v222w 16GB Mini USB Drive
Acoustic power emissions (active, printing)	6.7 B(A)
Acoustic power emissions (ready)	2.6 B(A)
Acoustic pressure emissions bystander (active, printing)	54 dB(A)
Acoustic pressure emissions bystander (ready)	15 dB(A)
Additional information about HP	http://www.hp.com
Additional information about HP in the countries	hp.com
Automatic paper sensor	No
Bottom margin (A4)	5 mm
Business filter	cMPS
Cable included	Yes, 1 USB cable (AP only); No, please purchase USB cable separately (EMEA, Americas)
Cartons per layer	9
Compatible Network Operating Systems	Windows 11; Windows 10; Windows 8; Windows 7; Android; iOS; Mobile OS; macOS 10.13 High Sierra; macOS 10.14 Mojave
Component type	Printer
Control panel	2-line LCD; OK button; Left button; Right button; Cancel button; Back button; Ready LED; Error LED
Count of layers in pallet	5 (NA), 4 (EMEA, AP)
Country of origin	Made in Philippines; Made in Japan (W1A53A#201); Made in Brazil (W1A53A#696, #697, #AC8)
Datasheet photo 1	Publication photos/W1A53A.jpg
Datasheet photo 4	Publication photos/M404 series.jpg
Datasheet publication number	4AA7-4860

Downloadable software	From http://123.hp.com, HP Easy Start (Guided Software Install for Windows and Mac), From http://hp.com for Windows OS, Fullsolution software and drivers, Basicsolution software and drivers, HP PCL6 XPS Discrete Print Driver, Product Documentation and Support, From http://hp.com for Mac OS, HP Easy Start (Guided Software Install), HP Mac PS Print Driver, HP Easy Admin, For Mobile OS, iOS For more information see http://hp.com/go/businessmobileprinting, Android For more information see http://hp.com/go/businessmobileprinting, From http://hp.com for printer administrators, Printer Administrator Resource Kit (Driver Configuration Utility Driver Deployment Utility Managed Printing Administrator), HP Universal Print Drivers PCL6 GDI & PS GDI for Windows, HP ePrint Software (Mobile Driver for Windows), SAP Print Drivers for more information see http://support.hp.com/usen/document/c05051702, HP Web JetAdmin, HP JetAdvantage Security Manager, HPLIP Linux Printer Driver for more information see http://hplipopensource.com/hplipweb/index.html, Unix Model Script Printer Driver for more information see http://hp.com/go/unixmodelscripts	
Driver updates	Latest supported operating systems and Print drivers available at HTTP://www.hp.com/support/ljM404	
Duty cycle note	Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.	
Dynamic security	Dynamic security enabled printer	
Electromagnetic compatibility	CISPR 32:2012/EN 55032:2012 - Class B, CISPR 32:2015/EN 55032:2015 - Class B, EN 61000-3-2:2014, EN 61000-3-3:2013, EN 55024:2010+A1:2015, FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 6	
Engine life	200000	
Envelope Feeder	No	
Finished output handling	Sheetfed	
First page out black (A4, ready)	As fast as 6.3 sec	
First page out black (A4, sleep)	As fast as 8.8 sec	
First page out black (letter, ready)	As fast as 6.1 sec	
First page out black (letter, sleep)	As fast as 8.6 sec	
Fonts and typefaces	84 scalable TrueType fonts	
Input capacity	Up to 350 sheets (Tray 1: up to 100 sheets; Tray 2: up to 250 sheets)	
Internal Storage	None	
Left margin (A4)	4 mm	
Mac compatible	Yes	
Maximum Memory	256 MB	
Maximum dimensions (W x D x H)	15 x 25 x 9.5 in	
Maximum dimensions (W x D x H)	381 x 781 x 241 mm	
Maximum input capacity (sheets)	Up to 900 sheets	

Maximum output capacity (sheets)	Up to 150 sheets
Maximum print area	207.4 x 347.1mm
Media size, tray 1	A4, A5, A6, B5 (JIS), B6 (JIS), 16K (195 x 270 mm, 184 x 260 mm, 197 x 273 mm), 10 x 15 cm, Oficio (216 x 340 mm), postcards (JIS single, JIS double), envelopes (DL, C5, B5)
Media size, tray 2	A4, A5, A6, B5 (JIS), B6 (JIS), 16K (195 x 270 mm, 184 x 260 mm, 197 x 273 mm), 10 x 15 cm, Oficio (216 x 340 mm), postcards (JIS single, JIS double), envelopes (DL, C5, B5)
Media size, tray 3	A4; A5; A6; B5 (JIS); B6 (JIS); 16K (195 x 270 mm, 184 x 260 mm, 197 x 273 mm); 10 x 15 cm; Oficio (216 x 340 mm); postcards (JIS single, JIS double)
Media sizes supported	Tray 1, Tray 2: A4; A5; A6; B5 (JIS); B6 (JIS); 16K (195 x 270 mm, 184 x 260 mm, 197 x 273 mm); 10 x 15 cm; Oficio (216 x 340 mm); postcards (JIS single, JIS double); envelopes (DL, C5, B5); Optional Tray 3: A4; A5; A6; B5 (JIS); B6 (JIS); 16K (195 x 270 mm, 184 x 260 mm, 197 x 273 mm); 10 x 15 cm; Oficio (216 x 340 mm); postcards (JIS single, JIS double); Automatic duplexer: A4; B5; 16K (195 x 270 mm, 184 x 260 mm; 197 x 273 mm); Oficio (216 x 340 mm)
Media sizes supported	Tray 1, Tray 2: Letter, legal, executive, Oficio (8.5 x 13 in), 4 x 6 in, 5 x 8 in, envelopes (No 10, Monarch); Optional Tray 3: Letter, legal, executive, Oficio (8.5 x 13 in), 4 x 6 in, 5 x 8 in; Automatic duplexer: Letter, legal, executive, Oficio (8.5 x 13 in)
Media sizes supported, key	10 x 15 cm; A4; Envelopes
Media sizes supported, key	4 x 6 in; Letter; Legal; Envelopes
Media sizes, custom	Tray 1: 76 x 127 to 216 x 356 mm; Tray 2, optional Tray 3: 100 x 148 to 216 x 356 mm
Media sizes, custom	Tray 1: 3 x 5 to 8.5 x 14 in; Tray 2, optional Tray 3: 3.94 x 5.83 to 8.5 x 14 in
Media type and capacity, tray 1	Sheets: 100; envelopes: 10
Media type and capacity, tray 2	Sheets: 250
Media type and capacity, tray 3	Sheets: 550
Media types	Paper (plain, EcoFFICIENT, light, heavy, bond, colored, letterhead, preprinted, prepunched, recycled, rough); envelopes; labels
Media weight (tray 1)	60 to 200 g/m²
Media weight (tray 2)	60 to 120 g/m²
Media weight (tray 3)	60 to 120 g/m² (optional 550-sheet tray)
Media weight, supported	Tray 1: 16 to 46.6 lb; Tray 2 and Optional 550-sheet Tray 3: 16 to 32 lb
Media weight, supported	Tray 1: 60 to 200 g/m²; Tray 2, Optional 550-sheet Tray 3: 60 to 120 g/m²
Memory	256 MB
Minimum System Requirements	2 GB available hard disk space, Internet connection, USB port, Internet browser. For additional OS hardware requirements see microsoft.com
Minimum System Requirements for Macintosh	2 GB available hard drive space, Internet connection or USB port, OS hardware requirements see apple.com
Number of print cartridges	1 (black)

Number of users	3-10 Users
Operating humidity range	10 to 80% RH
Operating temperature range	59 to 90.5°F
Operating temperature range	15 to 32.5℃
Orderable supplies	CF258A HP 58A Black LaserJet Toner Cartridge (~3,000 pages); CF258X HP 58X Black LaserJet Toner Cartridge (~10,000 pages)
Output capacity	Up to 150 sheets
Package dimensions (W x D x H)	17.44 x 10.78 x 18.26 in
Package dimensions (W x D x H)	443 x 274 x 464 mm
Package weight	10.5 kg
Package weight	23.1 lb
Page yield (set-up/inbox cartridges)	~3000 pages black
Pallet dimensions	47.24 x 39.37 x 97.44 in (NA), 47.24 x 39.37 x 79.17 in (EMEA, AP)
Pallet dimensions (W x D x H)	1200 x 1000 x 2475 mm (NA), 1200 x 1000 x 2011 mm (EMEA, AP)
Pallet weight	1089.4 lb (NA), 881.5 lb (EMEA, AP)
Pallet weight	495.2 kg (NA), 400.7 kg (EMEA, AP)
Paper handling input, optional	Optional third 550-sheet tray
Paper handling input, standard	100-sheet multipurpose Tray 1, 250-sheet input Tray 2
Paper handling output, standard	150-sheet output bin
Paper trays, maximum	3
Paper trays, standard	2
Power	110-volt input voltage: 110 to 127 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz) (Not dual voltage, product varies by part number with # Option code identifier). Not dual voltage, power supply varies by part number with # Option code identifier.
Print Technology	Laser
Print colors	No
Print languages	HP PCL 6, HP postscript level 3 emulation, PDF, URF, PWG Raster
Print quality black (normal)	Normal (Native: 600 x 600 dpi, enhanced up to 4800 x 600 dpi)
Print resolution black (fine lines)	Fine Lines (1200 x 1200 dpi)
Print speed black (Landscape, A5)	Up to 63 ppm
Print speed black (Portrait, A5)	Up to 14 ppm
Print speed duplex (A4)	Up to 31 ipm
Print speed duplex (letter)	Up to 33 ipm
Print speed footnote (A5)	Measured using ISO 24734 Feature Test, A5 Landscape Feed. Speed may vary based on content, PC, media orientation, and media type.

Print technology	Laser	
Printer Management	HP Printer Assistant; HP Utility (Mac); HP Device Toolbox; HP Web JetAdmin Software; HP JetAdvantage Security Manager; HP SNMP Proxy Agent; HP WS Pro Proxy Agent; Printer Administrator Resource Kit for HP Universal Print Driver (Driver Configuration Utility - Driver Deployment Utility - Managed Printing Administrator)	
Printer black pages (MPV black)	600	
Processor speed	1200 MHz	
Product short name specifications	HP LaserJet Pro M404dn, Print, Fast first page out speeds; Compact Size; Energy Efficient; Strong Security	
Quantity per pallet	45 (NA), 36 (EMEA, AP)	
RMN number	SHNGC-1800-00	
Recommended media weight (duplex)	16 to 32 lb	
Recommended media weight (duplex)	60 to 120 g/m²	
Recommended monthly page volume	750 to 4000 ^[11]	
Recommended operating humidity range	30 to 70% RH	
Recommended operating temperature range	17.5 to 25℃	
Recommended operating temperature range	63.5 to 77°F	
Right margin (A4)	4 mm	
Safety	IEC 60950-1:2005 +A1:2009+A2:2013/EN 60950-1:2006 +A11:2009+A1:2010+A12:2011+A2:2013; IEC 60825-1:2014/EN 60825- 1:2014 (Class 1 Laser/LED Product); IEC 62479: 2010/EN 62479: 2010	
Security management	Secure Boot, Secure Firmware Integrity, Runtime Code Integrity, password protected EWS, secure browsing via SSL/TLS 1.0, TLS 1.1, TLS 1.2; IPP over TLS; Network: enable/disable network ports and features, unused protocol and service disablement, SNMPv1, SNMPv2, and SNMPv3, community password change; HP ePrint: HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication; Firewall and ACL; control panel lock, certificates configuration, UPD PIN printing, Syslog, signed firmware, administrator settings, 802.1x authentication (EAP-TLS, and PEAP); Encrypted data storage; Secure data erase; Automatic firmware updates; Secure Encrypted Print via optional job storage, Compatible with optional HP JetAdvantage Security Manager	
Standard input capacity (envelopes)	Up to 10	
Standard media sizes (duplex)	A4; 16K (195 x 270 mm, 184 x 260 mm, 197 x 273 mm); B5; Oficio	
Standard media sizes (duplex, imperial)	Letter; Legal; Executive; Oficio (8.5 x 13 in)	
Standard output capacity (envelopes)	Up to 10 envelopes	

Storage	Optional Job storage via external rear host USB port (Minimum 16 GB)
Storage device and direct print support	Optional job storage via external rear host USB port (Minimum 16GB)
Storage temperature range	-4 to 104°F
Storage temperature range	-20 to 40°C
SureSupply supported	Yes
Target user and print volume	For teams up to 10 users; Prints up to 4,000 pages/month
Tariff numbers	(AM) 8443321010; (EU) 8443321000; (AP) 84433231
Technology logo, print 1	Publication logos/AMS_EnergyStar.jpg
Technology logo, print 2	Publication logos/AMS_ windows_10.jpg
Technology logo, print 3	Publication logos/AMS_mac_hires.jpg
Technology logo, print 4	Publication logos/AMS_AirPrint.jpg
Top key features	Fast first page out speeds; Compact Size; Energy Efficient; Strong Security
Top margin (A4)	5 mm
Typical electricity consumption (TEC) footnote	BA TEC is equal to Best TEC. Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115V device.
Typical electricity consumption (TEC) number	1.10 kWh/Week (Blue Angel); 0.371 kWh/Week (Energy Star 3.0) ^[15]
UNSPSC code	43212105
UPC number	(201) 192018902909; (BGJ) 192018902916
Warm-up time	As fast as 45 sec
Waste electrical and electronic weight	8.56 kg
Web address for additional information	http://www.hp.com/go/support

[2] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption values typically based on measurement of 115V device.

[3] Toner cartridges designed for distribution and use within a designated region only; will not work outside of designated region.

[10] Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.

[11] HP recommends that the number of pages per month of imaged output be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period

[13] EPEAT® registered where applicable. EPEAT registration varies by country. See http://www.epeat.net for registration status by country.

[14] In box cartridge yields 3,000 black pages based on ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details see: http://www.hp.com/go/learnaboutsupplies. Pages may vary based on customer printing conditions and usage.

[15] BA TEC is equal to Best TEC. Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115V device.

Services

HP Care Pack Services

 \star : Recommended

Imaging and Printing Commercial Care Pack Services

HP 3 year Next Business Day Exchange Service for LaserJet Pro M404 M405 M304 M305	UB9U1E ★
HP Installation Service with network configuration for Personal Scanner and Printer (1 unit)	U9JT1E ★
HP 1 year Post Warranty Next Business Day Exchange Service for LaserJet Pro M404 M405 M304 M305	UB9U5PE
HP 1 year Print At Your Service Supplies Renewal up to 3500 pages per month LaserJet Service	UC6T9PE
HP 1 year Print At Your Service Supplies Renewal up to 500 pages per month LaserJet Service	UC6T6PE
HP 1y Renewal Subscription Supply Svc for LaserJet (up to 1000 pages per month)	U9PW2PE
HP 1y Renewal Subscription Supply Svc for LaserJet (up to 2000 pages per month)	U9PW5PE

Imaging and Printing Hardware Support Onsite Svc

HP 3 year Next Business Day Service for LaserJet Pro M404 M405 M304 M305	UB9T8E ★
HP 1 year Post Warranty 4 hour 9x5 Service for LaserJet Pro M404 M405 M304 M306	UC0Q7PE
HP 1 year Post Warranty Next Business Day Service for LaserJet Pro M404 M405 M304 M305	UB9U3PE
HP 1 year Print At Your Service Next Business Day Renewal Service for LaserJet Pro M404	UC0T9PE
HP 3 year 4 hour 9x5 Service for LaserJet Pro M404 M405 M304 M305	UC0Q4E
HP 4 year 4 hour 9x5 Service for LaserJet Pro M404 M405 M304 M306	UC0Q5E
HP 4 year Next Business Day Service for LaserJet Pro M404 M405 M304 M305	UB9T9E
HP 5 year 4 hour 9x5 Service for LaserJet Pro M404 M405 M304 M307	UC0Q6E
HP 5 year Next Business Day Service for LaserJet Pro M404 M405 M304 M305	UB9U0E

Accessories

Paper Handling

Input Trays

HP LaserJet Pro 550-sheet Feeder Tray

★ : Recommended

D9P29A ★

Ink/Toner/Paper/Printer Supplies

HP Laser Toner Cartridges and Kits

\star : Recommended

HP Black and White Laser Toner Printer Cartridges

HP 58A Black Original Laser Jet Toner Cartridge	CF258A
HP 58X High Yield Black Original LaserJet Toner Cartridge	CF258X

HP Business Papers

HP Business Papers for laser

HP Enhanced Business Paper, Glossy, 150 g/m2, A4 (210 x 297 mm), 150 sheets	CG965A
HP Everyday Business Paper, Glossy, 32 lb, 11 x 17 in. (279 x 432 mm), 150 sheets	4WN07A
HP Everyday Business Paper, Glossy, 32 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	4WN08A
HP Professional Business Paper, Glossy, 52 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	4WN10A
HP Professional Business Paper, Matte, 52 lb, 8.5 x 11 in. (216 x 279 mm), 150 sheets	4WN05A

Solutions

HP Document and Workflow Solutions

★ : Recommended

JetAdvantage Print Management

HP Universal Print Driver

HP Web Jetadmin

JetAdvantage Mobile Printing

ePRINTit

HPUNIVPRNTDRV

HPWEBJETADMIN

HP3PEPRINTIT

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